

Eviction Avoidance Program (EAP) Guide



Overview

The Eviction Avoidance Program (EAP) is a crisis-response initiative by Project PRC designed to prevent families and individuals from losing their housing due to unforeseen financial hardship. Through **financial assistance, mediation support, and tenant education**, we **help renters remain stably housed while minimizing disruption for property owners.**



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Program Objectives

- Prevent eviction due to temporary financial hardship
- Provide rapid-response assistance for qualified tenants
- Support landlords by helping prevent costly turnover
- Stabilize communities through housing retention

Who Is Eligible?

To qualify for assistance under EAP, applicants must:

- Be a current tenant at a participating property
- Be at risk of eviction due to late or unpaid rent
- Demonstrate a **temporary financial hardship** (e.g., medical bills, job loss, family emergency)
- Be willing to participate in **financial counseling** if required



How the Program Works

Step-by-Step Process

1. Tenant Initiates Request

• Visit the <u>Project PRC website</u> and click the **"I'm a Renter Who Needs Assistance"** button on the homepage.

2. Property Manager Confirmation

PRC will contact the property manager to:

- Verify the rent amount and lease status
- Confirm if an eviction notice has been issued
- Ensure tenant is currently residing at the property

3. PRC Case Review

- PRC will contact the property manager to: A PRC caseworker will review the application within 48–72 business hours
- Applicants may be contacted for clarification or additional documents

4. Assistance Decision & Payment

If approved:

- Payment is sent directly to the property
- The property manager agrees to pause or cancel the eviction process

If not approved:

• The tenant will receive notice and may be referred to other support options

What's Included

EAP offers financial help, support, and housing stability.



Rental Assistance

- Receive up to \$5,000 in rental support through a flexible credit line
- Designed to cover up to 50% of rent each month when needed
- Funds are paid directly to your property to stop or prevent eviction



Eviction Mediation Support

Project PRC works directly with your property manager to:

- Pause or cancel eviction proceedings
- Create a plan for your continued housing stability



Caseworker Guidance

- A dedicated PRC caseworker will:
- Help you complete your application
- Assist with document collection
- Provide guidance every step of the way



Credit-Building Opportunity

- On-time repayment of your rental line can help build your credit
- Encourages long-term financial responsibility

Responsibilities

Tenant

- Submit honest and complete application
- Respond promptly to caseworker outreach
- Comply with any follow-up requirements (e.g., financial coaching)

Property Manager

- Confirm rental details and tenant status
- Provide documentation if needed
- Agree not to proceed with eviction after payment

FAQs

Q: How fast is the process?

A: Most applications are reviewed within 48–72 business hours. Emergency situations may be expedited.

Q: What if the tenant owes more than 3 months of rent?

A: Additional assistance may be available through our Rental Assistance Program.

Q: Is there a cost for landlords to participate?

A: Yes. Properties pay a one-time \$3,500 fee to join, and tenants contribute \$3.50/month through their rent to support RAP and other programs.



partners@projectprc.org



