



PROJECT PRC

Rental Assistance Program (RAP) Guide



Overview

The Rental Assistance Program (RAP) helps tenants cover a portion of their monthly rent during times of temporary financial hardship. Designed as a proactive measure, RAP keeps residents housed and properties stable—before eviction becomes a risk.

RAP offers monthly support, guidance, and a financial lifeline for tenants who need it most.



Page

Action

[3](#)[Program Objectives/ Who is Eligible](#)[4](#)[How the Program Works](#)[5](#)[What's Included](#)[6](#)[Responsibilities/ FAQ's/ Contact Information](#)

Program Objectives

- **Prevent eviction through early intervention** and rent support
- Provide **short-term rental assistance** for eligible tenants
- **Support responsible tenant behavior** and financial recovery
- **Improve occupancy and tenant retention** for properties
- **Strengthen community stability** and reduce housing disruption

Who Is Eligible?

To qualify for assistance under RAP, applicants must:

- Be a current tenant at a **participating property**
- Be experiencing a **temporary financial hardship** (e.g., job loss, unexpected expenses)
- Be able to pay the **remaining portion of monthly rent**
- Be willing to **work with a PRC caseworker** on long-term solutions



How the Program Works

Step-by-Step Process

1. Tenant Initiates Request

- Visit the [Project PRC website](#) and click the **“I’m a Renter Who Needs Assistance”** button on the homepage.

2. Property Manager Confirmation

PRC will contact the property manager to receive information on:

- Rent amount and lease details
- Your tenant status and payment history

3. PRC Case Review

- PRC will contact the property manager and: A PRC caseworker who will review the application within 48–72 business hours
- Applicants may be contacted for clarification or additional documents

4. Assistance Decision & Payment

If approved:

- PRC will pay up to 50% of your monthly rent (up to 3 months total)
- Funds are sent directly to your property

If not approved:

- The tenant will receive notice and may be referred to other support options

What's Included

RAP offers financial help, support, and housing stability.



Rental Assistance

- Provides up to 50% rent coverage each month, for a maximum of 3 months.
- All payments are made directly to your property.



Caseworker Guidance

A dedicated PRC caseworker will:

- Help you complete your application
- Assist with document collection
- Provide guidance every step of the way



Financial Coaching & Resources

Tenants may be referred to:

- Budgeting tools
- Employment support
- Ongoing financial aid
- responsibility

Responsibilities

Tenant

- Submit honest and complete application
- Respond promptly to caseworker outreach
- Stay current on your remaining rent portion
- Participate in follow-up coaching if required

Property Manager

- Confirm rental details and tenant status
- Provide documentation if needed
- Accept partial rent payments from PRC
- Inform PRC of any changes in tenant status

FAQs

Q: How fast is the process?

A: Most applications are reviewed within 48–72 business hours. Emergency situations may be expedited.

Q: What happens if I need more help after I reach the limit?

A: You may be eligible for Project PRC's Eviction Avoidance Program (EAP) or be referred to additional community resources.

Q: Is there a cost for landlords to participate?

A: Yes. Properties pay a one-time \$3,500 fee to join, and tenants contribute \$3.50/month through their rent to support RAP and other programs.



partners@projectprc.org



<https://projectprc.org>



[682-354-4483](tel:682-354-4483)